Patiens information

Possible transfer to another hospital

Dear Sir/Madam,

You are currently (about to be) admitted at Dijklander Ziekenhuis with COVID-19 (or the possibility of COVID-19). Of course, we would prefer to treat you in our hospital but unfortunately this is not always possible. There is a chance that we will have to transfer you from the Emergency Care, or in the days after your admission, to another hospital in or outside this region. We are doing everything we can to prevent transfers. Unfortunately, this sometimes is necessary.

When do we transfer patients?

Our patients with or suspected of having the coronavirus stay in special isolation rooms. If all of these rooms at Dijklander Ziekenhuis are occupied, we are no longer able to admit patients with (a suspicion of) the coronavirus. In that case, patients will have to be transferred. By transferring when we have no isolation capacity, we can we continue to provide care to all of our patients, also those who do not have COVID-19.

What does this mean for you?

Our care providers determine which patients will be transferred. There is a chance you will be transferred to a hospital in or outside of the region. We will do everything we can to keep you well informed:

- If you need to be transferred, we will tell you as soon as possible
- We will also inform your contact person
- We will make sure we handover all information about your treatment to the other hospital
- We will inform your doctor about the transfer
- You will be transported to the other hospital by ambulance

Again, we are very sorry to have to transfer patients. We really only do this if there are no other options. We therefore hope for your understanding and cooperation in this situation.

Questions?

Should you have any questions after reading this letter, you can always discuss this with the nurse or doctor on the ward.